

Glass Co Metro Covid19 Policy for visiting client sites.

Your commitment to protect us-



Visiting unwell clients prohibited

Prior to your appointment should you or any other individuals develop a fever, cough or have difficulty breathing, you should phone to re-schedule your appointment. Prior to gaining entry to your home, Glass Co Metro (GCM) personnel shall conduct a Take5 of questions pertaining to COVID19 and the general wellbeing of you and any individuals within your household.

GCM personnel shall only enter your home if they feel safe to do so.



Committed to contact tracing

You shall have the government CovidSafe app downloaded and installed, as well as any individuals within your household. For more information on the importance of this app, go to:

<https://www.health.gov.au/resources/apps-and-tools/covidsafe-app>



Adhering to client requirements

Should you require any specific or additional requirements in order to feel comfortable hosting (GCM) personnel in your home, please make them known at the start of your scheduled appointment.



Additional PPE requirements

GCM personnel may adopt additional PPE requirements to carry out works in your home should they feel necessary. This may include gloves and / or protective masks.



Maintaining strict social distancing

You shall adhere to WA government guidelines including avoiding close contact and maintaining 1.5 metres distance from others where possible. This includes avoiding shaking hands with GCM personnel. You may be reminded to maintain your safe 1.5 metres social distance, especially if GCM personnel are carrying out works within confined work areas such as ensuites and bathrooms.



Planning work zones

Where multiple trades are required for the scheduled works, you shall provide safe passage through your home so GCM personnel may successfully carry out their works whilst maintain strict social distancing.



Healthy hygiene

You shall adhere to WA government guidelines for healthy hygiene. This shall include washing hands every 2 hours where practical and for at least 20 seconds, regularly using alcohol-based sanitisers and covering your mouth and nose when coughing or sneezing. You shall provide and use your own sanitisers.



Using own tools

GCM personnel shall provide their own tools and shall not accept those offered by you.



Providing own food & refreshments

GCM personnel shall provide their own meals and refreshments and shall not accept those offered by you.